

“DISCIPLINE IS THE BRIDGE BETWEEN GOALS AND ACCOMPLISHMENT” – JIM ROHN

AIR HOSTESS/AIR STEWARDAS

A career as an Air Hostess /Air Steward is a dream of many a youngsters. It is an career option which offers an exciting and thrilling opportunity to travel in high skies to reach exotic places around the globe, stay in best hotels an hobnob with the elite. Whit the increase in international trade and commerce, the major means of international transport the airway has rumbled immensely. This is a very promising career option with the vision of a smart, efficient person in mind. Many young girls and boys opt for the career because of the exciting experience of flying, visiting different places, interacting with different kinds of people on board and for the very attractive pay package. Liberalization of air policies has increased the private operation of air services and this has created immense job opportunities in this field. Even though this career gives exciting experience it is not as easy as it seems. This is a highly demanding job which requires a lot of patience and involves odd duty hours. To be more specific behind this career lays a strong conviction, commitment and hard work for learning the technical aspects of aircraft operation and skills to tackle difficult situation.

FLIGHT ATTENDANTS: Flight attendants are the airlines employees who hold the primary responsibility for the safety and comfort of the passangers.The female flight attendant is called an **AIR HOSTESS** or a **STEWARDESS**, while the male counterpart is known as an **AIR STEWARD**. The job of the flight attendants fully centers around the passengers of the airline, with their convenience their focal point. One of the important aspects of travel by air is concerned with making the journey of the passenger as much comfortable and safe. It is in this respect the Air hostess/Pursers/Stewards play their role.

ELIGIBILITY & ENTRY PROCEDURES

Educational: Eligibility for an airhostess-training programme is plus two/ or a graduate degree with a diploma/degree in Hotel Management or Tourism Management

Physical features: The aspirant must be eligible to hold an Indian Passport and should be below twenty-five years of age with a minimum height of 157.5 centimeters. The weight should be in proportion to height. Further, one must be unmarried, with normal eyesight of 6/6 uncorrected vision in each eye. Fluency in English, Hindi, and knowledge of an international language is an added advantage. The knowledge of nursing/first aid and overall general awareness is considered an asset. A flight purser, male counterpart of the airhostess has to be a graduate below 26 years, and have a minimum height of 163 cm with proportionate weight. The applicant should be physically fit with a pleasing personality and clear complexion. After the initial screening of applicants is completed the airline company calls them for a written examination, usually of the objective type (multiple choices). Those who qualify in the written examination have to appear for a group discussion followed by a personal interview of successful candidates.

Personal Attributes: Common sense, sense of responsibility, initiative, friendly outgoing personality, politeness, physical stamina and the capacity to work for long hours on one's feet, ability to react quickly in times of emergency and a presence of mind, systematic approach, unruffled appearance, a well-modulated pleasant voice, and a proportionate figure with a graceful carriage.

Training: If selected one is sent on training for 2 to 3 months in which time you learn about service, grooming, safety and first aid, after which you are initially put on trainee flights. The training covers several topics, each of which deals with technical or non-technical aspects of the aircraft. Beginning with the history of aviation, the candidates are made to learn In-flight Service, Passenger Handling, Passenger psychology, Service of meals on the Aircraft, the art of conversation, Transactional Analysis, Emergency Evacuation System, Personal Grooming and Hygiene, First Aid, Confidence Building, Handling of visually impaired passengers, Making announcements, Emergency demonstration etc.

Job prospects: With privatisation and foreign collaboration increasing every day, the future is bright for an air hostess/steward. Most airline offices are looking to increasing their fleet and there is a demand for air

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hostesses/steward. They can find employment with private owned domestic and international airlines. Airlines as per their requirements of cabin crew, advertise in leading newspapers inviting applications.

Remuneration: In the beginning, depending on the airlines you are getting into, your salary and other allowance may add up to Rs.16,000 to Rs.35,000(approx) or more per month. The maximum you can earn as a senior airhostess/steward can range anything between Rs.75,000 per month to 1,50,000 per month.

INSTITUTES	CRITERIA/COURSE
Air Hostess Academy (AHA), 48, Ring Road, Lajpat Nagar III, New Delhi, 110024 Ph : 011-29832771-75, 29837481-89	Course: Training for Airhostess/ Flight Steward Eligibility: 10+2 Height:5.2" (F), 5.7" (M)
Aptima Air Hostess Academy, J1/164, Rajouri Garden, New Delhi 110027 Ph: 011-5176407, 5176471, 5176432, Fax: 011-5432729	Course: Training for Airhostess/ Flight Steward, Hotel Executive Eligibility: 10+2 Duration: 6 months, 1 year(Hostel facility available)
Appliq Airways Academy Pvt. Ltd., 2nd Floor, Garg Complex, Dhakran X-ring, M.G. Road, Agra - 282010 (U.P) Phone : 0562- 3255641/ 42 Fax : 0562-2251862	Courses : Air Hostess/Flight Purser Eligibility : Intermediate; Height 157.5cm for female, 162cm for male Duration : 8 month Age Limit : 17 - 25 Years Admission : A.A.A.P.L.; More than 50% Or Interview
Frankfinn Institute of Air Hostess Training, Door No 39/6795,1st Floor,Vallamattom Estate,Ravipuram,Cochin -682 015 Ph : 91-484- 4014400	Course : BTEC [HNC] in Aviation, Hospitality and Travel Management Eligibility -12th pass and above, having a pleasing personality and good communication skills. Age between 17 and 24. Duration - 1 year Selection Procedure - The selection will be on the basis of personal interviews.
Frankfinn Management Consultants (FMC), 721, Suneja Tower-II, Distt. Centre, Janakpuri, New Delhi 110058 Ph: 011-5532757, 5535656, 5535657; Fax: 5621562	Course: Training for Airhostess/ Flight Steward Eligibility: XII pass/Graduate Age between 17 and 29 years Height: 157-175 cms
Global Institute Of Flight kare & Management, B-1/637,Janakpuri,Main Najafgarh Road, New Delhi-58 Phone : 9818971221, 011-25541341	Courses : Training for Airhostess/ Flight Steward Eligibility : XII pass/Graduate Age Limit : between 17 and 26 years Height : F:5'-2" M:5'-7"
Sristys Aviation, Sristy's School of Air Hostess, 307, Swarnajayanthi Complex, Ameerpet, Hyderabad Phone : 040-65886588, 65888858	Courses : Diploma in Aviation Management Eligibility : 10+2 or intermediate or Graduate from a recognised University Duration : 12 months Selection : Selection for the airhostess training course is based on a written test, group discussion and personal interview with a panel of aviation experts Age Limit : Between 17 and 27 years (Relaxable upto 3 years in case of SC/ST and OBC categories) Foreign Language and BPO Training Eligibility : 10+2 or intermediate or Graduate from a recognised University Duration : 4 months Age Limit : Between 17 and 27 years (Relaxable upto 3 years in case of SC/ST and OBC categories)

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